

Information for Columbia Housing Residents: CH Office Visits and Public Health Directives

While Columbia Housing property management and customer service centers are closed to the public for in person physical visits due to the COVID-19 pandemic, Columbia Housing remains fully committed to serving CH residents. Columbia Housing will continue to serve you via phone, email and access to drop of information in our designated drop box stations located at 1917 Harden Street, Columbia, SC.

COLUMBIA HOUSING CONTACT INFORMATION

- You can contact your property management staff at the contact information as listed below. You may also visit our website at columbiahousingsc.org and select “Contact Us (<https://www.columbiahousingsc.org/contact>)”, click the drop down menu and select Public Housing.

Deloris Bruton	dbruton@chasc.org	or	803.376.6119
Gloria Warner	gwarner@chasc.org	or	803.865.0241
Bobby Brown	bbrown@chasc.org	or	803.376.6127
Connie Tucker	ctucker@chasc.org	or	803.376.6121

Please call 803. 251.2747 for all work order requests.

COLUMBIA HOUSING RENT AND MAINTENANCE

Rent Payments and Income Changes

- Rent will continue to be due on the tenth of the month. Please continue to pay online at <https://columbiahousing.securepayments.cardpointe.com/pay> or use the drop box located at 1917 Harden Street next to the flag pole.
- We understand many of you may face challenges in paying rent during these difficult times. Please contact your property manager right away if you are experiencing a decrease in income that may affect your ability to pay your rent.

Work Orders and Maintenance

- Columbia Housing is prioritizing emergency and urgent work orders until further notice, and will respond to other requests as soon as possible. **Please call 803. 251.2747 for all work order requests.**

PUBLIC HEALTH DIRECTIVES

In an effort to reverse the spread of COVID-19, officials have directed that public gatherings, restaurants and other public venues be cancelled and closed. People are asked to

avoid any unnecessary contact with others. To protect Columbia Housing's residents and the rest of our community, it is essential that you follow all directives and guidance issued by the SCDHEC, CDC and other health officials.

The spread of COVID-19 is a public health issue. To stay informed or ask questions, you should contact:

Public Health – SC Department of Health and Environmental Control (SCDHEC)

For general questions about COVID-19, the DHEC Care Line is available to assist you. Call **1-855-472-3432**. DHEC staff are answering calls 8 a.m.-6 p.m. every day.

Telehealth Virtual Care Providers (COVID-19)

Several South Carolina health systems are offering telehealth options to the public. These options are available to anyone experiencing COVID-19 symptoms in South Carolina. In order to access the free consult, **Use the promo code COVID19.**

MUSC Health Virtual Urgent Care <https://campaigns.muschealth.org/virtual-care/index.html>

McLeod Telehealth <https://www.mcleodhealth.org/services/care/telehealth>

Prisma Health Virtual Visit <https://www.prismahealth.org/virtual-visit>

Roper St. Francis Healthcare Virtual Care <https://www.rsfh.com/virtualcare>

Self Regional Healthcare <https://www.selfregional.org/coronavirus-information>

Please continue to visit our website at <https://www.columbiahousing.org/covid-19-response> to receive updated information.