

Q & A Session following virtual RAD Conversion meeting held with residents of Lewis Scott Court on October 5, 2021.

Can I take my voucher outside of Richland County?

Yes, residents can use your voucher outside of Richland County. That's called portability. That's when you take your voucher someplace else. When you port to another jurisdiction, they become responsible for administering your voucher.

We will be doing rehab and we anticipate that that rehab will be done in phases. Residents will be moving at different times but will have the options about where they go if relocated.

Do residents have to be in good standing at their property to take advantage of all these things coming up?

Very good question and it's very important that everyone remain in good standing because lease violations can impact your eligibility. Rent must be current and no other lease violations in progress.

Will CH help me move?

All moving costs will be covered by CH. CH will provide packing materials. Residents will have the options of doing a self move, or we will have a moving company assist you. CH will assist with packing if a resident is elderly or disabled.

Will the relocation specialist, help me find a unit?

Yes. If you're going to move temporarily, meaning you make the decision that you're going to stay at Lewis Scott Court after the rehab work is done, then we will be providing you with places to move to. If in fact you're going to elect voluntarily that you don't want to come back to Eastover then we will provide you with a voucher and the relocation specialist will refer you to comparable units or search for units on your own. We do have a landlord liaison that works with our voucher program and he is constantly working in the community to attract new landlords and be able to list.

What if I have children in school and want to keep them in the school they are currently attending?

CH will try to accommodate everyone to the best of our ability and school preferences will be part of each individual family assessment.

Can you share some of the plans for the new community?

The second meeting scheduled for October 19 will include additional information about the site. Plans are still being developed and resident input will be important to that process.

Now, what, what, if tenants have issues with units that they're in right now, what should they do? Who should they contact to, to work through those?

If residents have any emergency issues right now report them through the work order system and to the property managers.

If you do have emergency situation, you can, you can call the Medcom number 24 hours a day, seven days a week. And that number is (803)251-2747.

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